

## Case Study

Our experience in supplying leading HR & payroll software solutions is the perfect choice for Amnesty International

**Client:** Amnesty International

**Sector:** Not-for-Profit

**Project:** A HR and payroll solution to support full time, part time & voluntary workers

**Amnesty International UK, the British arm of the world's leading and most high profile human rights organisation, has been using Advanced Business Solutions' HR software for over 4 years to help manage its employees and volunteers. Advanced Business Solutions has experience in dealing with both small and large charities. Amnesty International was founded on the belief in the power of ordinary people to make extraordinary change.**

In 1961, British lawyer Peter Benenson wrote a newspaper appeal, 'The Forgotten Prisoners', calling for an international campaign to protest against the imprisonment of men and women for their political or religious beliefs. Within six months, what started as a brief publicity effort, was being developed into a permanent, international movement. Amnesty International the voluntary organisation dealing with human rights.

The charity has over 1.8 million members and supporters in more than 150 countries and territories who are united by a determination to work for a world where everyone enjoys human rights. It employs over 150 people and around 80 volunteers with offices based around the UK in London, Edinburgh, Belfast and Cardiff. HR is a team of 4 based in Shoreditch, London at their new Human Rights Action Centre.



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- Sally Doxford, HR Manager

### Why HR?

Sally Doxford has recently joined Amnesty International UK's HR team as HR Manager. Sally initially wanted a career in physiotherapy, however her first role in HR at the world-renowned Harrods department store made her firmly believe that HR was definitely a career path that she would like to pursue. Whilst at Harrods, Sally completed her CIPD qualification by attending lectures two evenings a week. Although studying part time and doing a full time job was very tough, Sally knew that her hard work would be worth it. [Sally says:](#)

*"Harrods gave me my first opportunity in HR and I loved it. I covered all manner of HR functions and before each Christmas I would be involved in a huge recruitment drive for over 800 temporary workers. As you can imagine, the recruitment process was absolutely manic, but the role was brilliant and fascinating."*

### Advanced Business Solutions' HR software

After being at Harrods for over 2 years, Sally moved to the Commonwealth Secretariat. It was at the Commonwealth Secretariat that Sally was first exposed to Advanced Business Solutions and their HR Software solution, HR Professional. Although not involved in the purchase of HR Professional, Sally was key in configuring Advanced Business Solutions' flexible HR Software as their processes changed.

Like her role at Harrods, Sally was again involved in recruitment at the Commonwealth Secretariat. The specific recruitment software module helped to manage their recruitment needs, which involved identifying candidates from all over the Commonwealth.

In line with Sally's career aspirations she moved from the Commonwealth Secretariat to Amnesty International UK as HR Manager, her first taste of management.

### Rich functionality

Sally and the HR team are responsible for all functions relating to HR including training and recruitment. Two of the other members are also new and [Sally says:](#)

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Also, historical information, which covers pretty much every aspect of HR that you can think of is held against an individual employee. This allows you to see the full life-cycle of an employee very quickly and easily. Likewise, the ability to have more than one employee record open at a time to compare and contrast information is really useful.

### User friendly reporting

Advanced Business Solutions' HR software comes with its own in-built report writer and a comprehensive library of standard reports. The reporting tool can produce powerful analyses, but importantly it is extremely user-friendly, allowing end-users to create new reports as the organisation demands.

*"We are trying to use the reporting tool to its full capability, extracting information for the management team to help make decisions on the strategy of the organisation. A number of new reports have been developed over time illustrating just how user friendly the reporting tool is. Any new data that is added to the system automatically appears in the report, which is fantastic."*

### Additional services

Besides HR software Advanced Business Solutions provides customers with access to a UK support desk, a dedicated team of trainers and a User Group meeting, giving customers an opportunity to find out about all the latest developments and to share best practice with each other. Advanced Business Solutions look forward to continuing to help Amnesty International UK to manage their employees and volunteers through their HR Software system.

## About Business Solutions

Advanced Business Solutions, an Advanced Computer Software Group plc company, provides leading integrated business applications and services that enable public, private and third sector organisations to retain control, improve visibility and gain efficiencies whilst continually improving corporate performance. It's award-winning software systems comprise core financial management, procurement, human resource and payroll systems, integrated with a range of collaborative, document management and business intelligence solutions. It also provides managed and bureau service options.

Advanced Computer Software Group plc is the UK's leading supplier of software and IT services to the health, care and commercial sectors. It comprises 3 main divisions and has 7000 customers and 800 staff worldwide.

## For more information

Advanced Business Solutions is a brand name of Advanced Business Software and Solutions Limited, registered in England, company number 03214465. Registered office: Munro House | Portsmouth Road | Cobham | Surrey | KT11 1TF.

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